

# TRANSPORT SERVICE



Te Awakairangi Health  
NETWORK

Te Awakairangi Health Network (TeAHN) aims to provide free short term transport assistance for eligible patients to primary health or Hutt Valley hospital appointments.

## **TeAHN has contracted Wellington Free Ambulance (WFA) to provide:**

- Free transport to and from primary health or Hutt Valley hospital appointments
- Timely treatment of health problems by getting patients to the services they need, particularly for acute needs
- Reduced stress for patients by getting them to and from services in a manner that is appropriate to their needs.

## **Patient Eligibility**

All patients referred must meet the following criteria:

- Are experiencing barriers to accessing primary health OR Hutt Valley hospital appointments AND
- Have a genuine transport need and have no other transport option available to them AND
- Be enrolled with a TeAHN Practice (any Hutt Valley practice except Ropata Medical Centre) AND
- Be Māori or Pacific Ethnicity OR Quintile 5

Transport will only be provided to primary care appointments and hospital appointments in the Hutt Valley.

## **WFA Service Availability**

TeAHN Transport Service is available Monday to Friday between 8.00 am and 5.30 pm.

## **Contact for referrals or further information**

Community Health Manager or Project Coordinator | Main office line: 04 566 5320.

**Alternate Transport Options** for patients who do not meet the TeAHN criteria can be found on our website or over the page.

**Petone Workings Men's Club/Lower Hutt RSA** may be able to provide full subsidy taxi chits to hospital and medical appointment for financial members, a week notice and copy of appointment is required in advance. Phone: 04 568 5404.

**Upper Hutt Cossie Club** may be able to provide transport to hospital and medical appointments for financial members, a week notice and copy of appointment is required in advance. Phone 04 529 0009.

**Total Mobility Assistance** provides access to subsidised door-to-door transport for people who are unable to use regular public transport because of a permanent disability. The subsidy is 50% of the total fare, up to a maximum of \$40 per trip. For more information about Total Mobility, contact Metlink on (0800) 801 700 or visit [www.metlink.org.nz/total-mobility](http://www.metlink.org.nz/total-mobility).

**National Travel Assistance Scheme (Ministry of Health)** provides financial assistance to people who are referred by their specialist to see another specialist, and need to travel long distances, or travel frequently. For more information about claiming travel assistance Phone: 0800 281 222.

**Super Gold Card (Valley Flyer)** is a free discount and concession card available to all NZ's who are aged 65 years or over, and those under 65 years receiving NZ Superannuation or Veterans Pension. Card Holders are eligible to travel free of charge on Valley Flyer services boarded between 9am - 3pm and after 6.30pm Monday-Friday and anytime on Saturday, Sunday and Statutory Holidays.

**Driving Miss Daisy** accept taxi chits, and will drive you to your destination and provide whatever help is needed before delivering you safely home again. Transport provided to medical appointments, social engagements, grocery and other shopping trips. For more information or to make a booking Phone: 04 568 2254 or 027 280 0668 (Lower Hutt), or Phone: 04 970 6636 or 021 177 4968 (Upper Hutt) or online [www.drivingmissdaisy.co.nz](http://www.drivingmissdaisy.co.nz)

**Freedom Companion Drivers**—tailor-made service for older people, the disabled and children. Offer a fixed price journey so the customers knows what to expect. Contact details: 04 565 3132 | 021 950 311 | 0800 956 956 | [lowerhutt@freedomdrivers.co.nz](mailto:lowerhutt@freedomdrivers.co.nz) or [www.freedomdrivers.co.nz](http://www.freedomdrivers.co.nz)